

FAQ's

General Questions

1. What preparations has BC taken to handle COVID-19?
Safety of our students, faculty, and staff is our top concern. Many steps have been taken to mitigate the spread of COVID-19 at Brevard College. The college has instituted a mask policy, physical distancing guidelines, and developed protocols for dining services, residential life, academic service, and more. All of these protocols can be found on My.Brevard.edu in the COVID-19 information section (https://my.brevard.edu/ICS/COVID-19_Updates.jnz).
2. What classes and events has the college canceled?
The college has not canceled any classes. There will be a few classes that will be taught online, but most will be in person. Fall sports and senior pinning have been postponed until spring semester. Homecoming will be a virtual event. HarvestFest has been canceled for the fall. All off-campus group events have been cancelled for the fall semester.
3. Where should I report if I receive a confirmed positive for COVID-19?
Employees should email covid19@brevard.edu
Student should email covid19@brevard.edu
4. What should I do if I am concerned about being exposed?
The college is committed to providing a safe environment for all students, faculty, and staff. If you are a student who feels concerned about your possible exposure to COVID-19, please contact Campus Life to inform them of your concerns and a determination will be made as to how the college can assist you. If you are a faculty member or staff member, please contact your immediate supervisor to discuss options that may be available to you.
5. What safety precautions is BC taking to clean and sanitize our community?
Sanitizing stations are being placed around campus in all buildings. These include equipment to clean and sanitize high touch surfaces. The college will be increasing its schedule of cleaning for classrooms and offices. More information about protocols can be found at https://my.brevard.edu/ICS/COVID-19_Updates.jnz
6. What are the protocols for checking out books and equipment from the library?
There will be two options: 1) Bring the item to the main desk as usual, with campus ID, and the circulation staff member will check out the item wearing gloves. 2) Students, faculty and staff can request items for check out using this form <https://tinyurl.com/y2rp92sj>. The book will be checked out and placed on the "pick up" table for a no-touch transaction. After return, books are "quarantined" for 72 hours. Equipment is cleaned after each use.
7. Are the computer labs open?
The library computers have been relocated in the library for social distancing. Chromebooks and laptops are also available for checkout.

8. How are the computer labs being sanitized?
The college has implemented an app for printing. This will allow faculty, staff and students to print from the app and never touch the printers. There also will be cleaning wipes at each printer that can be used.
9. Are campus visits and tours being canceled?
No. Visitors are welcome to Brevard College! Along with the BC community, all visitors are required to follow Brevard College and CDC protocols.
10. Are campus buildings open to the public?
While the campus is open to the public for walking, sitting by the creek, disc golf, and walking dogs, the buildings are not open to the public. This includes the Myers Dining Hall and Bill's Boiler House. Because faculty, staff, and students will be trained on proper protocols, the decision was made to close the buildings to the public to help keep our community safe.
11. Where can I get more information on COVID-19 procedures at Brevard College?
https://my.brevard.edu/ICS/COVID-19_Updates.jnz
12. Can I travel off campus for work or to go home?
Students are requested to limit their off-campus travel. However, the college realizes many of the students rely upon jobs off-campus and will be required to leave campus. The college requests that students remain on-campus as much as possible and limit necessary travel.
13. Do I need to complete symptoms check every day?
Yes. After completing the checker (located on BC Radar), emailed results will act as a "Pass" for every building on campus--class, dining hall, library, weight room, etc.
14. What is the campus pledge? Am I required to sign it to return to campus?
All students must sign the pledge before returning to campus. The Campus pledge is located on My.Brevard.edu in the COVID-19 updates page and the BC Radar app in the resources tab.
15. Are masks required at all times?
Masks are required in ALL buildings, at all times, by faculty, staff, and students, except in a personal office (alone) or a residential hall room (with a roommate). Outside they are not required unless it is a situation where faculty, staff, and students cannot keep 6 feet of physical distance.
16. Will there be work-study positions?
Yes, there will be work-study. More information about work-study awards and placement is available at workstudy.brevard.edu

Class and Classroom Questions

1. Will classes be held online or in person in the fall?
Ninety-four percent (94%) of classes will be in person. A few faculty at high risk for COVID-19 according to CDC guidelines will be teaching their classes online. Given the fluidity and unpredictability of the pandemic situation, please be aware of the possibility that any class may need to transition to online at some point.
2. When will I know if my section is online or in person?
Courses that will be taught online are now clearly identified in the course schedule with building and room code "ONLN."
3. Can I switch to a face-to-face section or an online section?
Yes, if there is room in the section preferred. Contact an advisor for assistance in making any schedule change.
4. Will I need to present something to my professor before entering class to show that I am symptom-free?
Yes. After completing the checker on BC Radar, students will receive an email indicating your status. This "green card" will be required in each class, every day that it meets. Students will need to have a temperature check each day before entering the buildings. Facial scanners will be used to check temperatures. Students must display the label for the temperature checks.
5. Where will the temperature scanners be located?
Myers Dining Hall, Dunham Lobby, Beam Administration Front Porch, Tornado Alley, and Porter Center.
6. What should I do if I get a "red card" when I do my symptom check?
Put on a mask immediately and email covid19@brevard.edu.
7. Are all the changes to the academic calendar online?
Yes. Updated academic calendars are available on MyBC on the ["COVID Updates" page under Academic Updates](#).
8. Are all offices open and accepting face-to-face visitors?
Many offices are open, and all offices are available. Offices that are open provide signage to encourage social distancing, and if an office is operating virtually you will find instructions to access the office on MyBC.
9. Whom do I contact if my wireless internet is not working?
Students can email ithlep@brevard.edu for any IT issues including internet access.
10. How do I meet with my academic advisor?

All advisors are available for virtual meetings. Email your advisor to let them know when you can meet, and they will send you a Zoom link for the meeting.

11. Can I meet with my professor face to face?

To meet with your advisor face to face, send an email asking for an in-person meeting. All campus meetings require masks and social distancing.

12. When will the fall semester begin and end?

Fall semester classes begin August 17 and end on November 25, 2020. These and other important dates for fall semester are on MyBC on the [“COVID Updates” page under “Academic Updates.”](#)

13. What if a class is held in person and I don't feel comfortable attending?

In-person classes will require students to attend so long as their daily BC Radar symptom-check status is a "green card."

14. What happens if the College has to go fully remote again in the event of a second wave of COVID-19?

If the college is required by the governor of NC to suspend in person classes, arrangements will be made by the VP for Academic Affairs. The campus will remain open and students will be expected to remain on campus.

15. Are internships still available?

As long as the supervisor of the internship site makes sure that all internship participation adheres to CDC guidance and Brevard College Classroom Protocols, internships can take place.

16. Will tutoring be available? Will it be face to face or virtual?

Tutoring will be provided both virtually and face to face.

17. If I need a computer, who should I contact?

The library offers computers for check out.

18. Can I access course materials online?

In fall semester, Brevard College transitions from Sakai to Canvas as our Learning Management System. The transition was in process before the outbreak of COVID-19, and Canvas will provide students access to courses, including course syllabi, attendance records, assignments, and gradebook.

19. For faculty: If someone in our household has symptoms of COVID-19, should I stay home?

Faculty and staff are not required to stay home unless a member of the household has tested positive for COVID-19. It is best practice to remain home until test results are received.

20. How many symptomatic or positive students will it take to make a class go online?

There is not a magic number. The number will depend on how well the college can perform daily functions.

21. Do faculty and staff need to complete the BC Radar Symptom Checker daily?

The BC Radar Symptoms Checker is required of the entire campus community every day. This includes faculty, staff and students.

Residence Life/Dining Services

1. Can I live in the residence halls with a roommate?

Residence halls will resume with normal occupancy. There will be a combination of singles and doubles in all halls.

2. What if my roommate tests positive for COVID-19?

If a student tests positive for COVID-19, he/she will be relocated to quarantine/isolation housing immediately. The roommate would be quarantined for 14 days and tested at day 7.

3. If my roommate's screen is red, should I stay home too?

Yes. If a student's roommate screen is red this means that person may have COVID-19. Both students should contact Blue Ridge Health for testing.

4. Where are quarantine rooms located?

Quarantine rooms are located in the basement of East Jones, **in the** Guest House and **in a** Duplex next to the villages.

5. Can I have visitors in my room?

Brevard College students can visit other students in the residence hall rooms. Visitors are limited to one visitor per roommate at a time. It is recommended that students visit those within their living cohort and not in other residence halls. Student cannot have non-Brevard College students visit in the residence halls.

6. Can my family come to visit me in my room?

The college made a decision to restrict campus visitors in the residence halls to only Brevard College students. Families are not permitted in the residence halls after move-in.

7. How is the college handling mail and packages?

The mailroom will be open but students will not be allowed to enter the mailroom. Students will ask someone in the mailroom to retrieve their mail and packages.

8. Is the bookstore open? How can I get my books?

The bookstore is open. Students have several options for receiving their books. Students can order their books online from the bookstore and pick them up from the window; order online and the books will be delivered to the residence hall room; or physically pick up their books from the bookstore. The bookstore is allowing four people at a time in the store.

9. What will be the protocol to ensure physical distancing in the residence hall common areas and laundry rooms?
Laundry rooms and common areas will have a maximum capacity. Students will be required to abide by the room capacity.
10. How will move-in be handled?
Move-in will be over a six day period. All students have been assigned a day and time for move-in. Students will only be allowed to move-in at their assigned time. A student can have two family members with them during move-in.
11. Where can I go for more information about housing and residence life?
For more information about housing and residence life, see my.brevard.edu

Dining

1. What dining services will be available on campus?
Myers Dining Hall and Bill's Boiler House will be open. Students will be given the option of ordering food online for pick-up at Myers or Bill's or eating inside at Myers. Online ordering will be the only option for Bill's Boiler House. Coltrane Underground will be closed. Late night dining will be from 8:00 PM -11:00 PM in Myers Dining Hall.
2. What cleaning and safety measures will be put in place in the fall?
Extra cleaning will be done throughout the day in both areas. All surfaces will be cleaned every 20 minutes.
3. Will self-service be available? Self-service will not be available except for drinks. The drink stations will be cleaned every 15 minutes.

Athletics and Recreation

1. When will student-athletes, coaches, and staff return?
All athletic staff will report back to campus on August 1. Student-athletes will move in during the established time frames for first year, transfer and returning students.
2. When will competitions begin?
All USA South Conference fall competition has been postponed to Spring 2021. All USA Cycling Mountain Bike competitions have been cancelled. There will not be athletic competitions in the fall semester.
3. Will teams be allowed to practice?
Yes, all Brevard College teams will be practicing this fall with the possibility of limited competition that will be evaluated in mid-September. Practices will not be permissible prior to September 1st.
4. Will the weight room be open?
Yes, for team lift as well as open lift.

5. What cleaning measures have been taken in the weight room and locker rooms?

The weight room will be open in 50 minute increments only accessible by 10 people and only by signing up for a slot through a google document. The last 10 minutes of each hour will be used to sanitize and disinfect all equipment. All locker rooms will only be accessed when necessary and disinfected after each use.

Finances

1. My family is facing financial challenges due to COVID-19. Are more opportunities for financial aid available?

Certain financial circumstances (ie. job loss, reduction in wages, etc) related to COVID could make students eligible for a review of their 2020-2021 FAFSA to determine if adjustments can be made. In some cases the review and adjustments result in the student qualifying for additional financial aid resources. To learn more please contact finaid@brevard.edu with more information regarding the specific circumstances so that we can best serve you.

2. Will I be able to find a part-time job on or off campus?

Yes, there will be opportunities for part-time employment on and off campus. Students can see posted opportunities by visiting Brevard Connect (available on the resource page of BC Radar). Students that are eligible can also find employment on campus through the BC work-study program.